

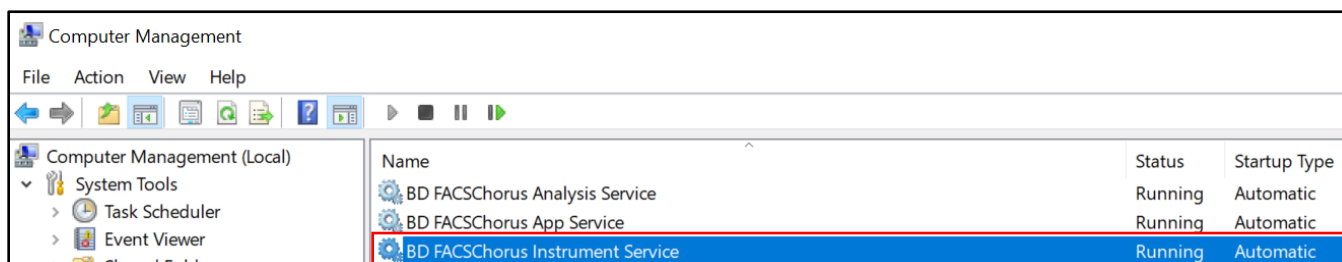
WORK-FLOW

Specialized Flow Cytometry Solutions

FACSCorus Instrument Service Restart

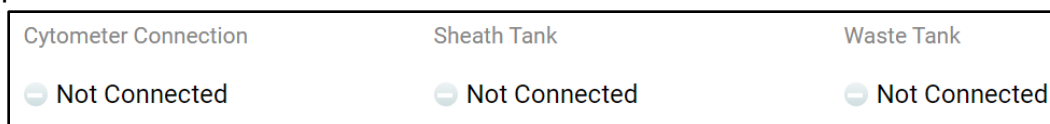
1. The BD FACSCorus Instrument Service

The **BD FACSCorus Instrument Service** is set to automatically start when Windows boots up and is necessary to the proper functioning of the FACSCorus software. However, occasionally, the service does not start or stops unexpectedly.



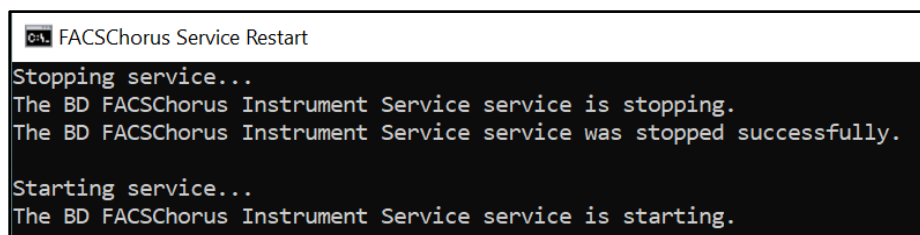
2. The Error

If the **BD FACSCorus Instrument Service** is stopped, the connection to the cytometer will be interrupted.



3. The Fix (requires administrator rights)

Option 1 - Right-click the **FACSCorus Instrument Service Restart script** (.bat file) and select Run as administrator.



The script restarts the **BD FACSCorus Instrument Service** and the cytometer connection resumes.





Option 2 - Alternatively, by creating a shortcut to the .bat file you can automatically run the script with elevated privileges.

- Place the .bat file at the root level (C:\)
- R-click the file > Send to > Desktop (create shortcut)
- R-click the newly created shortcut > Properties
- Under the Shortcut tab > click the Advanced... button and tick the "Run as administrator" checkbox. Click OK twice